

Analysis Tools: How can I use multiple Forced Questions during transactions in Touch POS in RanceLab® FusionRetail™ 6?

Answer:

Consider a situation in a Pizza outlet where they have more than 50 toppings. The counter boy asks the customer to choose from the available toppings.

Let us see how this workflow can be implemented using FusionRetail™ 6. The entire process has been broken into steps for better understanding.

Step1: Creating Toppings

1. Go to [Main Menu > Master Data Management > Inventory > Product Management \(M > I > P\)](#)
2. Type **Chicken Tikka Masala** in Product Name.
3. Come to Sub Group.
4. Create **Flavor** as new **Sub Group**.
5. Set **“Sub Group = Flavor”**
6. Save.
7. Repeat step1 to step6 to create more Flavors.

The image shows two screenshots from the FusionRetail™ 6 software. The left screenshot shows the 'Product' configuration for 'Chicken Tikka Masala'. The 'Sub Group' field is set to 'Flavor'. The right screenshot shows the 'Sub Group' configuration for 'Flavor', which is linked to the 'Pizaa Item' group. A red arrow points from the 'Flavor' sub-group in the right screenshot to the 'Sub Group' field in the left screenshot. A callout bubble contains the text: 'Create Flavor and create a new subgroup for it.'

Product	
Product Name	? Chicken Tikka Masala
Print Name	? Chicken Tikka Masala
UPC/EAN	?
User Defined Code	?
Brand and Grouping	
Brand	? [None]
Sub Group	? Flavor
Group Name	= Pizaa Item
Department	= [None]
Bin Location	?

Sub Group	
Sub Group	? Flavor
Group Name	? Pizaa Item
Matrix Name	? General Products
Tax at Purchase	? [None]
Tax at Sale	? [None]
SP Comm %	? 0.00
SP Comm Value	? 0.000
Area Allotted	? 0

Step2: Creating Forced Questions

1. Go to [Main Menu > Master Data Management > F&B > Forced Question \(M > F > F\)](#)
2. Type **“Choose Flavor”** in Name field.
3. Set **“Enforce an Answer = YES”**
4. Set **“Number of Choice = 1”**
5. Come to Product field.
6. Alt + L
7. Select Flavors
8. Save.

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Forced Question Setup
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Forced Question Setup

Name	?	Choose Flavor	
Enforce Answer	?	Yes	
No of Choice	?	1	

Type Forced Question Name

SINo	Product	Sub Group	Brand	Rate
1	Calamri	Flavor	[None]	0.000
2	Charcoaled Grilled Chicken	Flavor	[None]	0.000
3	Chicken Tikka Masala	Flavor	[None]	0.000
4	Fajita Chicken	Flavor	[None]	0.000
5	Fresh Mushroom	Flavor	[None]	0.000
6	Grilled Chicken	Flavor	[None]	0.000
7	Grilled Prawn	Flavor	[None]	0.000
8	Ground Beef Ham	Flavor	[None]	0.000
9	Ham Titbits	Flavor	[None]	0.000
10	Italian Sausage	Flavor	[None]	0.000
11	Mexican Chicken	Flavor	[None]	0.000
12	Pepperoni	Flavor	[None]	0.000
13	Roasted Lamb	Flavor	[None]	0.000
14	Shrimps	Flavor	[None]	0.000
15	Tomato in Cheese	Flavor	[None]	0.000
16	Turkey Ham	Flavor	[None]	0.000
17	Yellow Cheese with Capsicum	Flavor	[None]	0.000

Step3: Attaching the Forced Question in the Menu

1. Go to [Main Menu > Master Data Management > F&B > Menu Management \(M > F > M\)](#)
2. **Alt + L.**
3. Select Menu
4. Move cursor to Question 1 column.
5. Select the Products where Forced Questions will be applied.
6. **Alt + L.**
7. Select the Question from the list.
8. Save.

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Menu Setup 04-May-2011

Menu Setup

Name ? Relish Menu
 Menu Color ? #EF9858
 Menu Item Color ? #ACF062
 Grouping On ? Sub Group
 No of Rows ? 4
 No of Cols ? 4
 Area of Screen ? 50

SINo	Product	Sub Group	Brand	Rate	KOT Printer	Warehouse	Position	Sub Menu	Question 1	Question 2	Modifier
1	Chicken Chilly	Appetizer-Norveg	[None]	590.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
2	Chicken Lollipop	Appetizer-Norveg	[None]	650.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
3	Chicken Manchow S	Soup-Norveg	[None]	300.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
4	Chicken Mashroom	Soup-Norveg	[None]	350.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
5	Chicken Minestrone	Soup-Norveg	[None]	380.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
6	Chicken Noodle Sou	Soup-Norveg	[None]	320.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
7	Chicken Veg.Soup	Soup-Norveg	[None]	320.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
8	Chicken Wings	Appetizer-Norveg	[None]	650.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
9	Chicken With Cash	Appetizer-Norveg	[None]	690.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
10	Chicken Wonton Sou	Soup-Norveg	[None]	320.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
11	Chiken Spring Roll	Appetizer-Norveg	[None]	100.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
12	Chilly Paneer	Appetizer-Veg	[None]	590.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
13	Cream Of Chicken S	Soup-Norveg	[None]	320.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]
14	Cream Of Mushroom	Soup-Veg	[None]	320.000	Srp350p on Servi	[None]	0	None	Choose Flavor	[None]	[None]

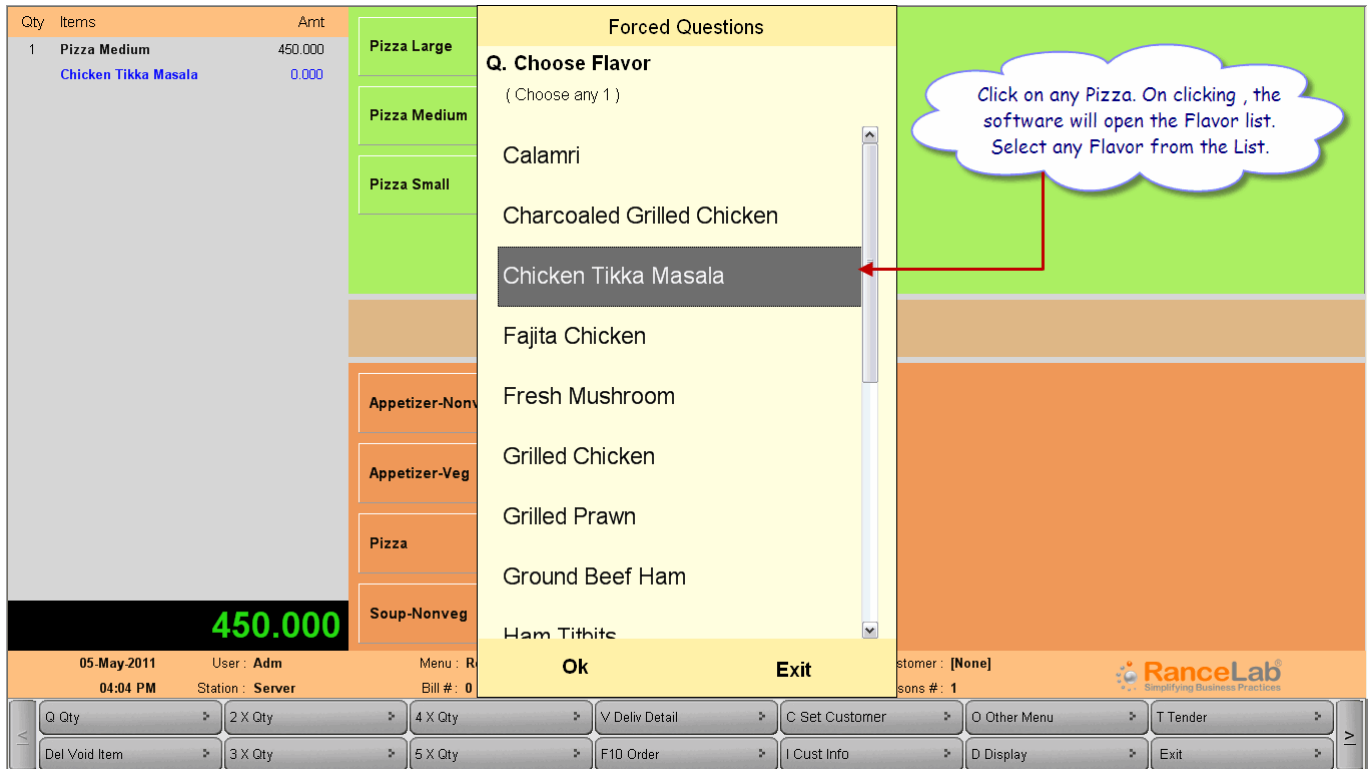
Choose Flavor

Name
Choose Flavor

Step4: Using Forced Question during transaction

1. Go to [Main Menu > Sale Management > Transaction > Sale Invoice \(Touch POS\) \(S > T > T\)](#)
2. Click on the **Pizza** subgroup.
3. Select any Pizza.
4. Choose required Flavor from the **Forced Question** window.
5. Press Ok.
6. Press **Tender** Button.
7. Make payment
8. Press **Finish** button.

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For more information please visit:

- http://www.rancelab.com/help/fr6_product_management.htm
- http://www.rancelab.com/help/fr6_forced_questions.htm
- http://www.rancelab.com/help/fr6_menu_management.htm
- http://www.rancelab.com/help/fr6_sale_invoice_touch_pos.htm

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