

# Hardware, Network and Security: I want to format my computer. What should I do?

## Formatting Server at Head Office:

1. [Take Back up of your data](#)
2. [Surrender the License](#)
3. Press ALT + F9 key at any screen of the software opened in Server System to get [About FusionRetail 6](#) window. From this window take a note of the followings: Computer Name, SQL Instance, Database Name, Station, Data Service Port etc.
4. Also take a note of drivers installed for Thirt Party devices (Printer, Smart Card, Weigh Scale etc) integrated with the software in that system.
5. If you are using a Smart Card / Finger Print device then take a copy of FR6.CReditCard.xml and other essential dll files like FwS3Dll.dll, dcrf32.dll, WinsCard.dll etc.
6. After format [Install FusionRetail6 software for the Server system](#).
7. [Restore](#) the database backup file.
8. [Reactivate](#) the license key.

## Note:

- Same steps can be followed in order to change the Server system.
- This is advised to restore using .ZIP file instead of .BAK file, since .BAK doesn't include customized changes of Pictures, Print Formats and Report Formats where .ZIP includes these all.

## Formatting Server at Branch:

1. Ensure that no data is pending to be sent to or received from the Head Office. You can check [Multi Location Data Status](#) report for this purpose.
2. Press ALT + F9 key at any screen of the software opened in Server System to get [About FusionRetail 6](#) window. From this window take a note of the followings: Computer Name, SQL Instance, Database Name, Station, Data Service Port etc.
3. Also take a note of drivers installed for Thirt Party devices (Printer, Smart Card, Weigh Scale etc) integrated with the software in that system.
4. If you are using a Smart Card / Finger Print device then take a copy of FR6.CReditCard.xml and other essential dll files like FwS3Dll.dll, dcrf32.dll, WinsCard.dll etc.
5. Copy whole FR6Share folder e.g. C:\FusionRetail6\FR6Share
6. Before format ask your Head Office to create and send your Branch Data backup. In the multilocation process branch data backup can be created from the Head Office. You can check "-C Branch DB" button in the [Location](#) master for more details.
7. After format [Install FusionRetail6 software for the Server system](#).
8. [Restore](#) using branch data backup file received from the Head Office
9. After the data restored successfully, paste following files and folders that you had copied before system format in the FusionRetail6 folder:

- FR6Share folder
- FR6.CReditCard.xml file
- FwS3Dll.dll file
- dcrf32.dll file
- WinsCard.dll file

8. [Reactivate](#) the license key.

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## Note:

- Though data can be restored using backup created locally at branch but this is highly recommended to restore using Head Office created branch data backup only in order to avoid any partial mismatch or data conflict.

## Formatting Node / Client at any Location (Head Office / Branch):

1. Press ALT + F9 key at any screen of the software opened in Node System to get [About FusionRetail 6](#) window. From this window take a note of the Database Server Name and [Station](#) name.
2. Also take a note of drivers installed for Third Party devices (Printer, Smart Card, Weigh Scale etc) integrated with the software in that system.
3. After format **Install [FusionRetail6 software for the Node system](#)**.
4. [Setting up with Server database](#).

## Attach .mdf file where latest databackup is not available:

Your system is crashed and unfortunately you are unable to take latest backup. But thank god that your hardware guy is able to recover whole folder of FusionRetail6.

1. Get a copy of .mdf and .ldf file of your database from the folder where FusionRetail6 is installed. E.g. FR6RootDB.mdf and FR6RootDB\_log.ldf file at C:\FusionRetail6\Data.
  2. Copy whole FR6Share folder e.g. C:\FusionRetail6\FR6Share
  3. If you are using a Smart Card / Finger Print device then take a copy of FR6.CreditCard.xml and other essential dll files like FwS3Dll.dll, dcrf32.dll, WinsCard.dll etc.
  4. Try to remember and note down following details of the Server system like Computer Name, Database Name, Station name, Data Service Port etc. You can get these details easily if you go through FusionRetail.exe.config file in the FusionRetail6 folder. If require you can take a copy of this file also.
  5. After format **Install [FusionRetail6 software for the Server system](#)**. Please use the same Computer Name, Database Name, Station name, Data Service Port etc as in previous it was.
- [6.Attach the .mdf file.](#)
7. After data attached successfully, paste following files and folders that you had copied before system format in the FusionRetail6 folder:

- FR6Share folder
- FR6.CreditCard.xml file
- FwS3Dll.dll file
- dcrf32.dll file
- WinsCard.dll file

8. [Reactivate](#) the license key.

## Note:

- Both the .mdf and .ldf file is essential to attach the database. Please make sure that you have copied both the files.
- At the time of copy .mdf and .ldf file SQL service must be stopped.

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